



Hilo International Airport

2450 Kekuanaua St., Hilo, HI 96720

**Regular Office Hours**

Monday-Friday, 0600-1400  
Hawaii-Aleutian Time

**Hours of Service for Entrance  
and Clearance**

Inspection services for the entrance/  
arrival of aircraft at Hilo International  
Airport are available Monday-Friday,  
0630-1300 in accordance with the  
port's permission to land procedures.  
See Special Procedures below.

Commercial aircraft operators  
departing the U.S. must obtain an  
outbound clearance by contacting CBP  
directly.

**Contact Information**

(808) 935-5049 Hilo CBP Office  
(808) 265-0309 Hilo Port of Entry Cellular Phone  
[PHTO\\_GAP@cbp.dhs.gov](mailto:PHTO_GAP@cbp.dhs.gov)

**Permission to Land Procedures**

Pilots must secure permission to land by contacting CBP  
prior to departure from the foreign port or place and at  
least one week in advance of the anticipated arrival time  
at PHTO.

Permission to land is granted with a tolerance of (+/-) 30  
minutes. If your ETA deviates outside these parameters,  
previously granted permission(s) are invalid and you  
must contact CBP to re-secure permission to land.

**Inspection Process**

- The fixed based operators (FBO) will provide assistance with answering all questions pertaining to foreign arrivals and departures at Hilo International Airport.
- Inspections will be done at FBO ramp.

**Special Procedures/Miscellaneous**

- Fixed based operators at Hilo International Airport include as follows: Signature can be reached at 808-934-7757, and Atlantic can be reached at 808-961-6601.
- After hours requests need prior approval and those operators without RSP may be directed to HNL for clearance.

**NOTE:** For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)